



# Medicare Claim Form

Please complete each section of this form.

**Questions about completing this form?**  
 Please call the number on the back of your ID card.  
 Call 24 hours a day, seven days a week.

**Mail your completed claim form(s) and original, detailed pharmacy receipts to:**  
 Medicare Claims  
 P.O. Box 20970  
 Lehigh Valley, PA 18002-0970

## MEMBER INFORMATION

First name \_\_\_\_\_

Last name \_\_\_\_\_

Date of birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Identification # \_\_\_\_\_

Phone # \_\_\_\_\_

Street address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

◀ **Your identification (ID) number is listed on your member ID card.**

## PHARMACY/CLINIC/HOSPITAL INFORMATION

Name \_\_\_\_\_

Phone # \_\_\_\_\_

Federal Tax ID \_\_\_\_\_

Street address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

◀ **The Federal Taxpayer Identification Number is a nine-digit number assigned to your pharmacy, clinic, or hospital that provided your drug/product.**

## OTHER HEALTH INSURANCE INFORMATION

If you have other pharmacy benefit insurance through other insurance policies (i.e., auto) that covers this drug/product, please send copies of:

1. Both sides of your other insurance card.
2. The Explanation of Benefits (EOB) page that shows the amount paid, or the reason why coverage was denied.

## WHY ARE YOU SENDING THIS CLAIM?

Please check any of the reasons shown below or write your own reason.

- I became sick or ran out of my medicine while traveling outside of my plan's service area (but still within the U.S.).
- I couldn't get a covered drug/product when I needed it because I couldn't find a 24-hour network pharmacy near me.
- The covered drug/product I needed is not usually stocked at a network retail (local) or home delivery pharmacy service.

Please continue on next page

- I couldn't use a network pharmacy because I was evacuated or displaced due to a federally declared disaster or health emergency.
- I couldn't choose a network pharmacy because I received the covered drug/product while in an ER department, medical clinic, or other outpatient setting (i.e., same-day surgery).
- Other (explain)

## INSTRUCTIONS FOR COMPLETING THIS FORM

- 2021 Medicare payment rules say that your doctor must:
  - a. Have a valid 10-digit National Provider Identifier (NPI) number, *and*
  - b. Accept Medicare claims, *or*
  - c. Have filed forms to show he or she has asked for Medicare's approval to write prescriptions.
- Use one claim form for each member and each pharmacy (i.g., one member + two pharmacies = two forms. Two members + two pharmacies = four forms).
- If you need more claim forms, visit [www.capitalbluemedicare.com](http://www.capitalbluemedicare.com) or please call the member service number shown on your ID card.
- Original, detailed pharmacy receipts are required. Not accepted: canceled checks or receipts that only show the amount paid.
- Before you send in your claim(s), be sure to make a copy of all forms and receipts.

## CLAIM INFORMATION

Original pharmacy receipts are required. Please do not staple them to this form.

Receipts must show:

- Pharmacy name
- Drug/product name
- Quantity
- NDC number
- NPI number
- Strength
- Date purchased
- Drug/product cost
- Days' supply
- Prescription number

All of the fields on the next page must be completed in order to process your claim. If you need help finding the information, please ask your pharmacist.

## CLAIM FORM

Example form

Rx number	<u>0 0 0 0 0 6 0 1 1 4 8 1</u>	<i>Your pharmacist can give you the national drug code (NDC) and your doctor's national provider identifier (NPI) numbers.</i>
Date filled	<u>1 0 / 0 1 / 2 0 2 0</u>	
Quantity	60      Days' supply      30	
Drug/product name	Name of drug/product	
NDC number	<u>0 0 1 8 6 5 0 2 2 2 8</u>	◀ <b>National Drug Code</b>
NPI number	<u>9 2 1 5 2 4 1 1 6 3</u>	◀ <b>National Provider Identifier</b>
Total cost of drug/product	\$146.04      Amount you paid      \$36.57	

Claim 1

Rx number	_____	<i>Your pharmacist can give you the national drug code (NDC) and your doctor's national provider identifier (NPI) numbers.</i> <b>◀ National Drug Code</b> <b>◀ National Provider Identifier</b>
Date filled	__ / __ / ____	
Quantity	_____ <b>Days' supply</b>	
Drug/product name	_____	
NDC number	_____	
NPI number	_____	
Total cost of drug/product	_____ <b>Amount you paid</b>	

Claim 2

Rx number	_____	<i>Your pharmacist can give you the national drug code (NDC) and your doctor's national provider identifier (NPI) numbers.</i> <b>◀ National Drug Code</b> <b>◀ National Provider Identifier</b>
Date filled	__ / __ / ____	
Quantity	_____ <b>Days' supply</b>	
Drug/product name	_____	
NDC number	_____	
NPI number	_____	
Total cost of drug/product	_____ <b>Amount you paid</b>	

**COMPOUND DRUG INFORMATION**

A compound drug is made of two or more drugs that are combined. If you are taking a compound drug, your pharmacist needs to enter the NDC numbers for all the ingredients used.

NDC number	Drug ingredient	Quantity	Cost

**MEMBER CERTIFICATION**

Your signature below certifies that:

- The information on this form is correct
- The member named above is eligible for pharmacy benefits
- The member named above received the drug(s)/product(s) listed
- These benefits have not been assigned; any further assignment is void
- I give my permission to share the details of this form with Capital BlueCross

Member or legal representative signature*	Date
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\* If you are not the member, the member's prescribing physician, or other prescriber, you must provide a signed Appointment of Representative Form (or equivalent notice) along with this request. For information on how to appoint a representative, please refer to your plan benefit materials or call the number on the back of your insurance card.

## OTHER RESOURCES



### **1-800-MEDICARE (1-800-633-4227)**

TTY/TDD: 1-877-486-2048

Calls answered 24 hours/day,  
7 days/week, except on federal holidays



### **Health Care Insurance Fraud Hotline:**

1-800-706-4071

TTY/TDD 1-800-693-3816

Monday through Friday, 8 a.m. to 5 p.m. CT

It is a crime to knowingly give false information or submit a fraudulent claim to get paid for a benefit. It is a crime to give false information on an insurance application. If convicted, the person may have to do any or all of the following: pay the money back, pay a fine, and/or serve time in prison.

Fraud increases the cost of health care for all of us. If you know of (or suspect) any type of health insurance fraud, please call one of the hotline numbers listed above. You don't need to give your name; all calls are confidential.