



Capital Blue Cross Value PPO (Central)

Overall Analysis

2025-04-15

Summary

Statistical testing was used to identify significant differences on each metric between cohorts. Each metric can have a value of *Significant* (meaning that a statistically significant difference existed between at least two groups) or *No difference* (indicating that no statistically significant differences were found).

Metric	Standard	Expedited
Approval rate	✔ No difference	✔ No difference
Denial rate	✔ No difference	✔ No difference
Approved after appeal	✔ No difference	✔ No difference
Approved after extension	✔ No difference	✔ No difference
Decision time	✔ No difference	✔ No difference

Definitions

- **SRF** – Social risk factor.

Cohort descriptions

- **BOTH_FULL** – Member’s with disability and low-income subsidy.
- **CONTROL** – The control group; Medicare members without SRF’s.
- **DISABILITY_ONLY** – Presence of only the disability SRF.
- **DIS_OR_LIS** – Presence of either the disability or low-income subsidy SRF.
- **LIS_FULL_ONLY** – Presence of only the low-income subsidy SRF.
- **Overall** – An aggregate of all the cohorts listed above.



Column names

- **Approval_Rate** – Approval rate.
- **Denial_Rate** – Denial rate.
- **Extension_Rate** – Percent approved after extension.
- **Appeal_Rate** – Percent approved after appeal.
- **MED_Decision_HRS** – Median decision time in hours.
- **AVG_Decision_HRS** – Mean decision time in hours.

Standard authorizations

Group	Approval_Rate	Denial_Rate	Extension_Rate	Appeal_Rate	MED_Decision_HRS	AVG_Decision_HRS
CONTROL	100%	1.67%	0%	0%	0	0.55
DISABILITY_ONLY	100%	0%	0%	0%	12	12
DIS_OR_LIS	100%	0%	0%	0%	12	12
Overall	100%	1.67%	0%	0%	0	0.55

Expedited authorizations

Group	Approval_Rate	Denial_Rate	Extension_Rate	Appeal_Rate	MED_Decision_HRS	AVG_Decision_HRS
CONTROL	100%	0%	0%	0%	6.58	6.58
DISABILITY_ONLY	100%	0%	0%	0%	1.92	1.92
DIS_OR_LIS	100%	0%	0%	0%	1.92	1.92
Overall	100%	0%	0%	0%	1.92	5.68

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