**BlueJourney Select (PPO) offered by Capital Advantage Insurance Company®**

# Annual Notice of Changes for 2022

You are currently enrolled as a member of BlueJourney Select PPO. Next year, there will be some changes to the plan's costs and benefits. *This booklet tells about the changes.*

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**

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## What to do now

**1. ASK:** Which changes apply to you

☐ Check the changes to our benefits and costs to see if they affect you.

- It's important to review your coverage now to make sure it will meet your needs next year.
- Do the changes affect the services you use?
- Look in Sections 1.5 and 1.6 for information about benefit and cost changes for our plan.

☐ Check the changes in the booklet to our prescription drug coverage to see if they affect you.

- Will your drugs be covered?
- Are your drugs in a different tier, with different cost sharing?
- Do any of your drugs have new restrictions, such as needing approval from us before you fill your prescription?
- Can you keep using the same pharmacies? Are there changes to the cost of using this pharmacy?
- Review the 2022 Drug List and look in Section 1.6 for information about changes to our drug coverage.
- Your drug costs may have risen since last year. Talk to your doctor about lower cost alternatives that may be available for you; this may save you in annual out-of-pocket costs throughout the year. To get additional information on drug prices visit go.medicare.gov/drugprices and click the "dashboards" link in the middle of the second "note" toward the bottom of the page. These dashboards highlight which manufacturers have been increasing their prices and also show other year-to-year drug price

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information. Keep in mind that your plan benefits will determine exactly how much your own drug costs may change.

☐ Check to see if your doctors and other providers will be in our network next year.

- Are your doctors, including specialists you see regularly, in our network?
- What about the hospitals or other providers you use?
- Look in Section 1.3 for information about our Provider Directory.

☐ Think about your overall health care costs.

- How much will you spend out-of-pocket for the services and prescription drugs you use regularly?
- How much will you spend on your premium and deductibles?
- How do your total plan costs compare to other Medicare coverage options?

☐ Think about whether you are happy with our plan.

**2. COMPARE:** Learn about other plan choices

☐ Check coverage and costs of plans in your area.

- Use the personalized search feature on the Medicare Plan Finder at www.medicare.gov/plan-compare website.
- Review the list in the back of your *Medicare & You* 2022 handbook.
- Look in Section 2.2 to learn more about your choices.

☐ Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

**3. CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2021, you will be enrolled in BlueJourney Select PPO.
- To change to a **different plan** that may better meet your needs, you can switch plans between October 15 and December 7.

**4. ENROLL:** To change plans, join a plan between **October 15** and **December 7, 2021**

- If you don't join another plan by December 7, 2021, you will be enrolled in BlueJourney Select PPO.
- If you join another plan by **December 7, 2021,** your new coverage will start on **January 1, 2022**. You will be automatically disenrolled from your current plan.

## Additional Resources

- Please contact our Member Services number at 1-866-987-4213 for additional information. (TTY users should call 711). Hours are Monday through Friday, 8 a.m. to 8 p.m., with extended hours October 1 through March 31. After these hours, you may leave a message on our secure voice messaging system.
- This information may be available in different formats, including CD, and large print. Please call Member Services at the numbers listed above if you need plan information in another format.
- **Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.

## About BlueJourney Select PPO

- BlueJourney Select PPO is offered by Capital Advantage Insurance Company®, a Medicare Advantage organization with a Medicare contract. Capital Advantage Insurance Company is a subsidiary of Capital Blue Cross, an independent licensee of the BlueCross BlueShield Association. Enrollment in BlueJourney Select PPO depends on contract renewal.
- When this booklet says "we," "us," or "our," it means Capital Advantage Insurance Company®. When it says "plan" or "our plan," it means BlueJourney Select PPO.

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## Summary of Important Costs for 2022

The table below compares the 2021 costs and 2022 costs for BlueJourney Select PPO in several important areas. **Please note this is only a summary of changes.** A copy of the *Evidence of Coverage* is located on our website at www.CapitalBlueMedicare.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Monthly plan premium***<br>* Your premium may be higher than this amount. See Section 1.1 for details. | $0 | $0 |
| **Deductible** | **In-Network**<br>$0 deductible<br><br>**Out-of-Network**<br>$750 deductible | **In-Network**<br>$0 deductible<br><br>**Out-of-Network**<br>$0 deductible |
| **Maximum out-of-pocket amounts**<br><br>This is the most you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.) | From network providers:<br>$6,700<br><br>From network and out-of-network providers combined:<br>$10,000 | From network providers:<br>$7,000<br><br>From network and out-of-network providers combined:<br>$11,300 |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Doctor office visits** | **In-Network**<br>Primary care visits:<br>$5 copay per visit<br>Specialist visits:<br>$40 copay per visit<br><br>**Out-of-Network**<br>Primary care visits:<br>$5 copay per visit after the deductible is met<br>Specialist visits:<br>$40 copay per visit after the deductible is met | **In-or-Out-of-Network**<br>Primary care visits:<br>$5 copay per visit<br>Specialist visits:<br>$40 copay per visit |
| **Inpatient hospital stays**<br>Includes inpatient acute, inpatient rehabilitation, long-term care hospitals, and other types of inpatient hospital services. Inpatient hospital care starts the day you are formally admitted to the hospital with a doctor's order. The day before you are discharged is your last inpatient day. | **In-Network**<br>$335 copay per stay<br>**Out-of-Network**<br>$335 copay per stay after the deductible is met | **In-or-Out-of-Network**<br>$325 copay per stay |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Part D prescription drug coverage**<br><br>(See Section 1.6 for details.) | **Deductible:** $0<br><br>**Copayment or Coinsurance during the <u>Initial Coverage Stage:</u>**<br><br>**Drug Tier 1 – Preferred Generic Drugs:**<br>*Standard cost-sharing:*<br>$15 copay per prescription<br><br>*Preferred cost-sharing:*<br>$8 copay per prescription<br><br>**Drugs Tier 2 – Generic Drugs:**<br>*Standard cost-sharing:*<br>$20 copay per prescription<br><br>*Preferred cost-sharing:*<br>$12 copay per prescription<br><br>**Drug Tier 3 – Preferred Brand Drugs:**<br>*Standard cost-sharing:*<br>$47 copay per prescription<br><br>*Preferred cost-sharing:*<br>$40 copay per prescription<br><br>**Drug Tier 4 – Non Preferred Drugs:**<br>*Standard cost-sharing:*<br>$100 copay per prescription<br><br>*Preferred cost-sharing:*<br>$93 copay per prescription | **Deductible:** $0<br><br>**Copayment or Coinsurance during the <u>Initial Coverage Stage:</u>**<br><br>**Drug Tier 1 – Preferred Generic Drugs:**<br>*Standard cost-sharing:*<br>$12 copay per prescription<br><br>*Preferred cost-sharing:*<br>$5 copay per prescription<br><br>**Drugs Tier 2 – Generic Drugs:**<br>*Standard cost-sharing:*<br>$20 copay per prescription<br><br>*Preferred cost-sharing:*<br>$15 copay per prescription<br><br>**Drug Tier 3 – Preferred Brand Drugs:**<br>*Standard cost-sharing:*<br>$47 copay per prescription<br><br>*Preferred cost-sharing:*<br>$40 copay per prescription<br><br>**Drug Tier 4 – Non Preferred Drugs:**<br>*Standard cost-sharing:*<br>$100 copay per prescription<br><br>*Preferred cost-sharing:*<br>$93 copay per prescription |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Part D prescription drug coverage *(continued)*** | **Drug Tier 5 – Specialty Drugs:**<br>*Standard cost-sharing:*<br>33% of the total cost<br><br>*Preferred cost-sharing:*<br>33% of the total cost<br><br>**Drug Tier 6 – Select Care Drugs:**<br>*Standard cost-sharing:*<br>$7 copay per prescription<br><br>*Preferred cost-sharing:*<br>$0 copay per prescription<br><br>**Part D Insulin Saver**<br>Part D Insulin Saver was **not** covered | **Drug Tier 5 – Specialty Drugs:**<br>*Standard cost-sharing:*<br>33% of the total cost<br><br>*Preferred cost-sharing:*<br>33% of the total cost<br><br>**Drug Tier 6 – Select Care Drugs:**<br>*Standard cost-sharing:*<br>$7 copay per prescription<br><br>*Preferred cost-sharing:*<br>$0 copay per prescription<br><br>**Part D Insulin Saver**<br>*Standard cost-sharing*<br>$15 copay for a 30-day supply of insulins<br><br>*Preferred cost-sharing*<br>$15 copay for a 30-day supply of insulins |

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# SECTION 1 Changes to Benefits and Costs for Next Year

## Section 1.1 – Changes to the Monthly Premium

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Monthly premium**<br>(You must also continue to pay your Medicare Part B premium.) | $0 | $0 |

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as "creditable coverage") for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be *less* if you are receiving "Extra Help" with your prescription drug costs. Please see Section 5 regarding "Extra Help" from Medicare.

## Section 1.2 – Changes to Your Maximum Out-of-Pocket Amounts

To protect you, Medicare requires all health plans to limit how much you pay "out-of-pocket" during the year. These limits are called the "maximum out-of-pocket amounts." Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **In-network maximum out-of-pocket amount**<br>Your costs for covered medical services (such as copays) from network providers count toward your in-network maximum out-of-pocket amount.<br><br>Your costs for prescription drugs do not count toward your maximum out-of-pocket amount. | **In-Network**<br>$6,700 | **In-Network**<br>$7,000<br>Once you have paid $7,000 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services from network providers for the rest of the calendar year. |

| Cost | 2021 (this year) | 2022 (next year) |
| --- | --- | --- |
| **Combined maximum out-of-pocket amount**<br>Your costs for covered medical services (such as copays) from in-network and out-of-network providers count toward your combined maximum out-of-pocket amount.<br><br>Your cost for prescription drugs do not count toward your maximum out-of-pocket amount. | **In-and-Out-of-Network**<br>$10,000 combined | **In-and-Out-of-Network**<br>$11,300 combined<br>Once you have paid $11,300 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services from **network or out-of-network providers** for the rest of the calendar year. |

## Section 1.3 – Changes to the Provider Network

There are changes to our network of providers for next year. An updated *Provider Directory* is located on our website at www.CapitalBlueMedicare.com. You may also call Member Services for updated provider information or to ask us to mail you a *Provider Directory*. **Please review the 2022 *Provider Directory* to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. There are a number of reasons why your provider might leave your plan, but if your doctor or specialist does leave your plan you have certain rights and protections summarized below:

- Even though our network of providers may change during the year, we must furnish you with uninterrupted access to qualified doctors and specialists.
- We will make a good faith effort to provide you with at least 30 days' notice that your provider is leaving our plan so that you have time to select a new provider.
- We will assist you in selecting a new qualified provider to continue managing your health care needs.
- If you are undergoing medical treatment you have the right to request, and we will work with you to ensure, that the medically necessary treatment you are receiving is not interrupted.
- If you believe we have not furnished you with a qualified provider to replace your previous provider or that your care is not being appropriately managed, you have the right to file an appeal of our decision.

- If you find out your doctor or specialist is leaving your plan, please contact us so we can assist you in finding a new provider to manage your care.

## Section 1.4 – Changes to the Pharmacy Network

Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies. Our network includes pharmacies with preferred cost-sharing, which may offer you lower cost-sharing than the standard cost-sharing offered by other network pharmacies for some drugs.

There are changes to our network of pharmacies for next year. An updated *Pharmacy Directory* is located on our website at www.CapitalBlueMedicare.com. You may also call Member Services for updated provider information or to ask us to mail you a *Pharmacy Directory*. **Please review the 2022 *Pharmacy Directory* to see which pharmacies are in our network.**

## Section 1.5 – Changes to Benefits and Costs for Medical Services

We are changing our coverage for certain medical services next year. The information below describes these changes. For details about the coverage and costs for these services, see Chapter 4, *Medical Benefits Chart (what is covered and what you pay)*, in your *2022 Evidence of Coverage.*

| Cost | 2021 (this year) | 2022 (next year) |
| --- | --- | --- |
| **Deductible** | **In Network**<br>You pay a $0 deductible<br><br>**Out-of-Network**<br>You pay a $750 deductible<br><br>The deductible is applied to Medicare Part A and Part B covered services | **In Network**<br>You pay a $0 deductible<br><br>**Out-of-Network**<br>You pay a $0 deductible |
| **Ambulatory Surgical Center Services** | **In- Network**<br>You pay a $300 copay for surgery<br><br>**Out-of-Network**<br>You pay a $300 copay for surgery after the deductible is met | **In-or Out-of-Network**<br>You pay a $350 copay for surgery |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Annual Routine Physical Exam** | **In- or Out-of-Network**<br>Annual routine physical exam is **not** covered | **In-Network**<br>You pay a $0 copay for one routine physical exam per year<br>The routine physical exam is in additional to the Medicare Annual Wellness exam<br>**Out-of-Network**<br>You pay 20% coinsurance of the total cost for one routine physical exam per year |
| **Cardiac Rehabilitation Services and Intensive Cardiac Rehabilitation Services** | **In Network**<br>You pay a $40 copay per visit<br>**Out-of-Network**<br>You pay a $40 copay per visit after the deductible is met | **In-or Out-of-Network**<br>You pay a $30 copay per visit |
| **Diabetic Supplies and Services and Therapeutic Shoes or Inserts** | **In-Network**<br>You pay 20% coinsurance of the total cost for diabetic supplies and therapeutic shoes and inserts<br>Prior authorization required<br>**Out-of-Network**<br>You pay 20% coinsurance of the total cost after the deductible is met for diabetic supplies, shoes and inserts | **In-Network**<br>You pay a $0 copay for diabetic supplies (e.g., test strips, lancets)<br>You pay 20% coinsurance of the total cost for therapeutic shoes and inserts<br>Removed prior authorization<br>**Out-of-Network**<br>You pay 20% coinsurance of the total cost for diabetic supplies and therapeutic shoes and inserts |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Diagnostic Procedures/Tests** | **In Network**<br>You pay a $25 copay per visit<br><br>**Out-of-Network**<br>You pay a $25 copay per visit after the deductible is met | **In-Network**<br>You pay a $0 copay per visit for routine/monitoring diagnostic tests includes EKG, EEG, ECG, and stress tests<br><br>You pay a $25 copay for all other non-routine diagnostic tests<br><br>**Out-of-Network**<br>You pay 20% coinsurance of the total cost |
| **Diagnostic Radiology Services** | **In Network**<br>You pay a $40 copay per visit for x-rays<br><br>You pay a $250 copay per visit for diagnostic radiology services (e.g., CT, MRIs, MRAs)<br><br>**Out-of-Network**<br>You pay a $40 copay per visit for x-rays after the deductible is met<br><br>You pay a $250 copay per visit for diagnostic radiology services (e.g., CT, MRIs, MRAs) after the deductible is met | **In-Network**<br>You pay a $40 copay per visit for x-rays<br><br>You pay a $275 copay per visit for diagnostic radiology services (e.g., CT, MRIs, MRAs)<br><br>**Out-of-Network**<br>You pay 20% coinsurance of the total cost for x-rays<br><br>You pay 20% coinsurance of the total cost for diagnostic radiology services (e.g., CT, MRIs, MRAs) |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Fitness Benefit** | **In-Network**<br>You pay a $0 copay<br><br>**Out-of-Network**<br>You pay 50% coinsurance of the total cost | **In-or Out-of-Network**<br>You pay a $0 copay<br><br>Must use Silver Sneakers facility. No coverage when a SilverSneakers facility is not used |
| **Health Education** | **In-Network**<br>You pay a $0 copay for up to three, 30 minute sessions<br><br>**Out-of-Network**<br>You pay 50% coinsurance of the total cost | **In-or-Out-of-Network**<br>You pay a $0 copay for up to three, 30 minute sessions<br><br>Must use our Health Coaches |
| **Inpatient Hospital Acute Care and Inpatient Hospital Mental Health Care** | **In -Network**<br>You pay a $335 copay per stay<br><br>**Out-of-Network**<br>You pay a $335 copay per stay after the deductible is met | **In-or Out-of-Network**<br>You pay a $325 copay per stay |
| **Lab Services** | **In Network**<br>You pay a $25 copay per visit<br><br>**Out-of-Network**<br>You pay a $25 copay per visit after the deductible is met | **In-Network**<br>You pay a $0 copay per visit for routine/monitoring lab tests, such as A1C test, complete blood counts, and lipid panels<br><br>You pay a $25 copay for all other non-routine lab services<br><br>**Out-of-Network**<br>You pay 20% coinsurance of the total cost<br><br>Please refer to the Evidence of Coverage for additional information. |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Medical Nutrition Therapy** | **In-Network**<br>You pay a $0 copay per visit for Medicare covered and non-Medicare covered medical nutrition therapy visits<br><br>**Out-of-Network**<br>You pay 50% coinsurance of the total cost after the deductible is met | **In-Network**<br>You pay a $0 copay per visit, up to 24 additional visits every year for Medicare covered conditions, includes diabetes, renal disease, or after a kidney transplant<br><br>You pay a $0 copay per visit, up to 24 visits every year for non-Medicare covered conditions such as food allergies, hypertension, high cholesterol, or other digestive disorders<br><br>**Out-of-Network**<br>You pay 50% coinsurance of the total cost for up to 24 visits per year (combined in- and out-of-network) |
| **Nutritional/Dietary Benefit** | **In-Network**<br>You pay a $0 copay per visit<br><br>**Out-of-Network**<br>You pay 50% coinsurance of the total cost after the deductible is met | **In-Network**<br>You pay a $0 copay per visit, up to 24 visits every year.<br><br>**Out-of-Network**<br>You pay 50% coinsurance of the total cost for up to 24 visits per year (combined in- and out-of-network) |

<table>
<tr><th>Cost</th><th>2021 (this year)</th><th>2022 (next year)</th></tr>
<tr><td rowspan="2">Opioid treatment program services</td><td colspan="2">Members of our plan with opioid use disorder (OUD) can receive coverage of services to treat OUD through an Opioid Treatment Program (OTP) which includes the following services:<br>• U.S. Food and Drug Administration (FDA)-approved opioid agonist and antagonist medication-assisted treatment (MAT) medications<br>• Dispensing and administration of MAT medications (if applicable)<br>• Substance use counseling<br>• Individual and group therapy<br>• Toxicology testing<br>• Intake activities<br>• Periodic assessments</td></tr>
<tr><td>In-Network<br>You pay a $40 copay per visit<br><br>Prior authorization required<br><br>Out-of-Network<br><br>You pay a $40 copay per visit after the deductible is met</td><td>In-or Out-of-Network<br>You pay a $40 copay per visit<br><br>Removed prior authorization</td></tr>
<tr><td>Outpatient Observation Services</td><td>In-Network<br>You pay a $0 copay per observation stay. Copays were applied for separate tests/services (e.g., MRI, labs) received during the observation stay<br><br>Out-of-Network<br><br>You pay 20% coinsurance of the total cost after the deductible is met</td><td>In-or Out-of-Network<br>You pay a $325 copay per observation stay</td></tr>
</table>

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Over The Counter (OTC) Items** | **In-or Out-of-Network**<br>You receive a $25 OTC allowance per month for OTC items available through our mail-order vendor<br><br>Unused OTC balance does not carry over to the next month. | **In-or Out-of-Network**<br>You receive a $25 OTC allowance per month for OTC items available through select retail providers (e.g., RiteAid, CVS, Walmart) or ordering from our mail-order vendor<br><br>Members will receive an OTC card in late December that will be effective January 1, 2022<br><br>Unused OTC balance does not carry over to the next month. |
| **Skilled Nursing Facility**<br><br>. | **In-Network**<br>You pay a $0 copay per day, for days 1 - 20<br><br>You pay a $178 copay per day, for days 21 – 100 per stay<br><br>**Out-of-Network**<br>You pay a $0 copay per day, for days 1- 20<br><br>You pay a $178 copay per day, for days 21 – 100 after the deductible is met per stay | **In-or Out-of-Network**<br>You pay a $0 copay per day, for days 1 – 20<br><br>You pay a $188 copay per day, for days 21 – 100 per benefit period |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Telehealth Services** | **In-or Out-of-Network**<br>You pay the following copay for telehealth services when a provider is able to offer telehealth visits as an alternative to face-to-face office visits:<br><br>$0 copay – may include:<br>• Preventive visits<br>• Diabetic self-management training<br><br>$5 copay – PCP visits<br><br>$40 copay – Specialist visits<br><br>$40 copay – Outpatient mental health (individual or group visits) may include:<br>• Mental health specialty visits<br>• Psychiatric visits<br>• Substance abuse visits<br><br>20% - Dialysis services<br><br>**Out-of-Network**<br>20% coinsurance for preventive services, diabetes self-management training, and dialysis after the deductible is met<br><br>All other telehealth services have the same copay in- or out-of-network (for out-of- | **In-or Out-of-Network**<br>You pay the following copay for telehealth services when a provider is able to offer telehealth visits as an alternative to face-to-face office visits:<br><br>$0 copay – may include:<br>• Preventive visits<br>• Diabetic self-management training<br>• Kidney disease education<br><br>$5 copay – PCP visits<br><br>$40 copay – Specialist visits may include:<br>• Podiatry visits<br>• Medicare-covered hearing exams<br>• Medicare-covered vision exams<br>• Specialist visits for dialysis follow-up care/visits<br><br>$40 copay – Outpatient mental health (individual or group visits) may include:<br>• Mental health specialty visits<br>• Psychiatric visits<br>• Substance abuse visits<br>• Opioid treatment visits |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Telehealth Services** *(continued)* | network the copay applies after the deductible is met) | $40 copay for Rehabilitation services may include:<br>• Physical therapy<br>• Speech/language therapy<br>• Occupational therapy<br><br>$30 copay for:<br>• Cardiac or pulmonary rehab<br><br>**Out-of-Network**<br>20% coinsurance for preventive services, kidney disease education, and diabetes self- management training<br><br>All other telehealth services have the same copay in- and out-of-network refer to the copays listed above<br><br>**Not every medical condition can be treated with a telehealth visit; please discuss what options are available to you with your provider**<br><br>Please refer to the Evidence of Coverage for additional information |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Telemonitoring** | **In-Network**<br>You pay a $0 copay for telemonitoring<br><br>**Out-of-Network**<br>You pay 20% coinsurance of the total cost | **In-or Out-of-Network**<br>You pay a $0 copay for telemonitoring<br><br>Must use our telemonitoring vendor. Please refer to the Evidence of Coverage for additional information |
| **Transportation Services**<br><br>Mode of transportation includes: van, medical transport, ride share (Uber/Lyft) | **In-or-Out-of-Network**<br>Transportation services are **not** covered | **In-or-Out-of-Network**<br>You pay a $0 copay for up to 8 round trip transportation services (non-emergent) to plan approved locations<br><br>You must contact our Plan at least **2 business days** in advance of your appointment to arrange and approve each transportation request with our vendor<br><br>Transportation mileage maximum of 120 miles per round trip |
| **Virtual Care Visits**<br>(Remote Access Technology) | **In-Network**<br>You pay a $0 copay per visit<br><br>**Out-of-Network**<br>You pay 50% coinsurance of the total cost per visit | **In-or-Out-of-Network**<br>You pay a $0 copay per visit<br><br>Must use BlueJourney Virtual Care for visits. |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Vision Care**<br>**Eye Exams (Medicare-covered):** | **In-Network**<br>You pay a $40 copay for all Medicare-covered eye exams to diagnose and treat medical conditions of the eye<br><br>Prior authorization required<br><br>**Out-of-Network**<br>You pay a $40 copay for all Medicare-covered eye exams to diagnose and treat medical conditions of the eye, after the deductible is met | **In-Network**<br>You pay a $40 copay for Medicare-covered eye exams to diagnose and treat medical conditions of the eye<br><br>You pay a $0 copay for diabetic retinal eye exams<br><br>Prior authorization removed<br><br>**Out-of-Network**<br>You pay a $40 copay for Medicare-covered eye exams to diagnose and treat medical conditions of the eye, and for diabetic retinal eye exams |
| **Routine Eyewear:** | **In- or Out-of-Network**<br>You have a $125 combined allowance for routine eyewear (frames/ contact lenses) every 2 years<br><br>**In-Network**<br>You pay a $0 copay for standard lenses (single, bifocal, and trifocal) every 2 years<br><br>**Out-of-Network**<br>Our Plan will reimburse the member up to our in-network provider allowed amount for eyeglass lenses (single, bifocal, trifocal) every two years. You pay all costs above the allowable. | **In- or Out-of-Network**<br>You have a $125 combined allowance for routine eyewear (frames or contact lenses) **every year**<br><br>**In-Network**<br>You pay a $0 copay for standard lenses (single, bifocal, and trifocal) **every year**<br><br>**Out-of-Network**<br>Our Plan will reimburse the member up to our in-network provider allowed amount for eyeglass lenses (single, bifocal, trifocal) once **every year.** You pay all costs above the allowable. |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Prior Authorization <u>Changes</u>**<br><br>Prior authorization is your provider's responsibility | **In-Network**<br>The following services require prior authorization in 2021:<br><br>• Chiropractic visits<br>• Diabetic Shoes & Inserts<br>• Dialysis services<br>• Kidney disease education<br>• Mental Health visits including:<br>  o Mental Health<br>  o Opioid Treatment<br>  o Psychiatric visits<br>  o Substance Abuse<br>• Outpatient Blood<br>• Podiatry visits<br>• Specialist visits including:<br>  o Medicare-covered dental exams<br>  o Medicare-covered hearing exams<br>  o Medicare-covered vision exams<br>  o Other Health Care Professionals<br><br>**Out-of-Network**<br><br>Prior authorization is not required out-of-network | **In-Network**<br>The following services will **<u>NOT</u>** require prior authorization removed in 2022:<br>• Chiropractic visits<br>• Diabetic Shoes & Inserts<br>• Dialysis services<br>• Kidney disease education<br>• Mental Health visits including:<br>  o Mental Health<br>  o Opioid Treatment<br>  o Psychiatric visits<br>  o Substance Abuse<br>• Outpatient Blood<br>• Podiatry visits<br>• Specialist visits including:<br>  o Medicare-covered dental exams<br>  o Medicare-covered hearing exams<br>  o Medicare-covered vision exams<br>  o Other Health Care Professionals<br><br>The Evidence of Coverage will identify services that require prior authorization<br><br>**Out-of-Network**<br><br>Prior authorization is not required out-of-network |

| Cost | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Special Supplemental Benefits for the Chronically Ill (SSBCI)** | | |
| **SSBCI – Food and Produce**<br>A monthly Food & Produce allowance is available to members that have one of the following chronic medical conditions and are identified through medical claims data.<br>• Diabetes<br>• Chronic Lung Disorders<br>• Congestive Heart Failure<br>• Cardiovascular Diseases<br>Member must have one of these conditions and be identified through medical claims data to be eligible for this benefit.<br>Qualified members will receive information on how to enroll (opt in). Please refer to the Evidence of Coverage (EOC) for additional information. | **In- and Out-of-Network**<br>SSBCI Food and Produce was **not** covered | **In- or Out-of-Network**<br>Qualified members receive a $20 monthly Healthy Food and Produce allowance that can be used to purchase healthy food at participating retail stores, such as Giant, Weis and Walmart (participating stores must be used)<br>The food and produce allowance is monthly, any unused balance will not carry over to the next month.<br>The food and produce allowance will be loaded onto the same card that you will receive for OTC items (NOTE: the food allowance will be tracked separately).<br>Cigarettes, alcohol, soda, and junk food items are excluded from the allowance.<br>Qualified members must have one of the chronic medical conditions listed in the first column and be identified through medical claims data to be eligible to enroll. **Qualified members that are already enrolled in the 2021 food box program will not need to enroll again, you will receive the Healthy Food and Produce allowance for 2022.** |

## Section 1.6 – Changes to Part D Prescription Drug Coverage

### Changes to Our Drug List

Our list of covered drugs is called a Formulary or "Drug List." A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

If you are affected by a change in drug coverage, you can:

- **Work with your doctor (or other prescriber) and ask the plan to make an exception** to cover the drug. **We encourage current members** to ask for an exception before next year.
    - To learn what you must do to ask for an exception, see Chapter 9 of your *Evidence of Coverage (What to do if you have a problem or complaint (coverage decisions, appeals, complaints))* or call Member Services.
- **Work with your doctor (or other prescriber) to find a different drug** that we cover. You can call Member Services to ask for a list of covered drugs that treat the same medical condition.

In some situations, we are required to cover a temporary supply of a non-formulary drug in the first 90 days of the plan year or the first 90 days of membership to avoid a gap in therapy. (To learn more about when you can get a temporary supply and how to ask for one, see Chapter 5, Section 5.2 of the *Evidence of Coverage.*) During the time when you are getting a temporary supply of a drug, you should talk with your doctor to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug.

If you are a current member of the plan, and one of your drugs will no longer be covered, you should work with your doctor (or other prescriber) to find an appropriate alternative therapy on our new formulary. If there is no appropriate alternative therapy available, you can request a formulary exception beginning November 1, 2021. For more information, please see Chapter 9 of your *Evidence of Coverage* or call Member Services.

If you currently have a formulary exception in place, the plan will allow you to continue to receive your drug for the length of time indicated in your formulary exception approval letter. Please be aware that you may be responsible for a different cost share than you were paying last year.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules.

When we make these changes to the Drug List during the year, you can still work with your doctor (or other prescriber) and ask us to make an exception to cover the drug. We will also continue to update our online Drug List as scheduled and provide other required information to reflect drug changes. (To learn more about changes we may make to the Drug List, see Chapter 5, Section 6 of the *Evidence of Coverage*.)

## Changes to Prescription Drug Costs

*Note:* If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the "Low Income Subsidy Rider" or the "LIS Rider"), which tells you about your drug costs. Because you receive "Extra Help" and haven't received this insert by September 30, please call Member Services and ask for the "LIS Rider."

There are four "drug payment stages." How much you pay for a Part D drug depends on which drug payment stage you are in. (You can look in Chapter 6, Section 2 of your *Evidence of Coverage* for more information about the stages.)

The information below shows the changes for next year to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage. To get information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in the *Evidence of Coverage*, which is located on our website at www.CapitalBlueMedicare.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.)

### Changes to the Deductible Stage

| Stage | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Stage 1: Yearly Deductible Stage** | Because we have no deductible, this payment stage does not apply to you. | Because we have no deductible, this payment stage does not apply to you. |

### Changes to Your Cost Sharing in the Initial Coverage Stage

To learn how copayments and coinsurance work, look at Chapter 6, Section 1.2, *Types of out-of-pocket costs you may pay for covered drugs* in your *Evidence of Coverage*.

| Stage | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Stage 2: Initial Coverage Stage**<br>During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.<br>The costs in this row are for a **one-month (30-day) supply** when you fill your prescription at a network pharmacy.<br>For information about the costs for a long-term supply; or for mail-order prescriptions, look in Chapter 6, Section 5 of your Evidence of Coverage.<br>We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List. | Your cost for a one-month supply at a network pharmacy:<br>**Drug Tier 1 – Preferred Generic Drugs:**<br>*Standard cost-sharing:*<br>You pay a $15 copay per prescription<br>*Preferred cost-sharing:*<br>You pay a $8 copay per prescription<br>**Drugs Tier 2 – Generic Drugs:**<br>*Standard cost-sharing:*<br>You pay a $20 copay per prescription<br>*Preferred cost-sharing:*<br>You pay a $12 copay per prescription<br>**Drug Tier 3 – Preferred Brand Drugs:**<br>*Standard cost-sharing:*<br>You pay a $47 copay per prescription<br>*Preferred cost-sharing:*<br>You pay a $40 copay per prescription<br>**Drug Tier 4 – Non-Preferred Drugs:**<br>*Standard cost-sharing:*<br>You pay a $100 copay per prescription | Your cost for a one-month supply at a network pharmacy:<br>**Drug Tier 1 – Preferred Generic Drugs:**<br>*Standard cost-sharing:*<br>You pay a $12 copay per prescription<br>*Preferred cost-sharing:*<br>You pay a $5 copay per prescription<br>**Drugs Tier 2 – Generic Drugs:**<br>*Standard cost-sharing:*<br>You pay a $20 copay per prescription<br>*Preferred cost-sharing:*<br>You pay a $15 copay per prescription<br>**Drug Tier 3 – Preferred Brand Drugs:**<br>*Standard cost-sharing:*<br>You pay a $47 copay per prescription<br>*Preferred cost-sharing:*<br>You pay a $40 copay per prescription<br>**Drug Tier 4 – Non-Preferred Drugs:**<br>*Standard cost-sharing:*<br>You pay a $100 copay per prescription |

| Stage | 2021 (this year) | 2022 (next year) |
|---|---|---|
| **Stage 2: Initial Coverage Stage *(continued)*** | *Preferred cost-sharing:*<br>You pay a $93 copay per prescription<br><br>**Drug Tier 5 – Specialty Drugs:**<br>*Standard cost-sharing:*<br>You pay 33% coinsurance of the total cost<br><br>*Preferred cost-sharing:*<br>You pay 33% coinsurance of the total cost<br><br>**Drug Tier 6 - Select Care Drugs:**<br>*Standard cost-sharing:*<br>You pay a $7 copay per prescription<br><br>*Preferred cost-sharing:*<br>You pay a $0 copay per prescription<br><br>**Part D Insulin Saver**<br>Part D Insulin Saver was **not** covered | *Preferred cost-sharing:*<br>You pay a $93 copay per prescription<br><br>**Drug Tier 5 – Specialty Drugs:**<br>*Standard cost-sharing:*<br>You pay 33% coinsurance of the total cost<br><br>*Preferred cost-sharing:*<br>You pay 33% coinsurance of the total cost<br><br>**Drug Tier 6 - Select Care Drugs:**<br>*Standard cost-sharing:*<br>You pay a $7 copay per prescription<br><br>*Preferred cost-sharing:*<br>You pay a $0 copay per prescription<br><br>**Part D Insulin Saver**<br>*Standard cost-sharing*<br>You pay a $15 copay for a 30-day supply of insulins<br><br>*Preferred cost-sharing*<br>You pay a $15 copay for a 30-day supply of insulins<br><br>Please refer to the Evidence of Coverage for information on 90- day supply of insulins. If you have questions about the Drug List, you can also call |

| Stage | 2021 (this year) | 2022 (next year) |
|---|---|---|
| | | Member Services (Phone numbers for Member Services are in Section 6.1). |
| | Once your total drug costs have reached $4,130, you will move to the next stage (the Coverage Gap Stage). | Once your total drug costs have reached $4,430, you will move to the next stage (the Coverage Gap Stage). |

### Changes to the Coverage Gap and Catastrophic Coverage Stages

The other two drug coverage stages – the Coverage Gap Stage and the Catastrophic Coverage Stage – are for people with high drug costs. **Most members do not reach the Coverage Gap Stage or the Catastrophic Coverage Stage**. For information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in your *Evidence of Coverage.*

**NOTE: BlueJourney Select PPO offers additional gap coverage for insulins. During the Coverage Gap stage, your out-of-pocket costs for the Part D Insulin Saver will be a $15 copay for a 30-day supply.**

# SECTION 2 Deciding Which Plan to Choose

## Section 2.1 – If you want to stay in BlueJourney Select PPO

**To stay in our plan you don't need to do anything.** If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our BlueJourney Select PPO.

## Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change for 2022 follow these steps:

### Step 1: Learn about and compare your choices

- You can join a different Medicare health plan timely,
- – *OR* – You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a

Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, read the *Medicare & You 2022* handbook, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

You can also find information about plans in your area by using the Medicare Plan Finder on the Medicare website. Go to www.medicare.gov/plan-compare. **Here, you can find information about costs, coverage, and quality ratings for Medicare plans.**

As a reminder, Capital Blue Cross offers other Medicare health plans and/or Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

### Step 2: Change your coverage

- To change **to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from BlueJourney Select PPO.
- To **change to Original Medicare with a prescription drug plan,** enroll in the new drug plan. You will automatically be disenrolled from BlueJourney Select PPO.
- To **change to Original Medicare without a prescription drug plan**, you must either:
  - Send us a written request to disenroll. Contact Member Services if you need more information on how to do this (phone numbers are in Section 6.1 of this booklet).
  - *– or –* Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

## SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2022.

### Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. For example, people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area may be allowed to make a change at other times of the year. For more information, see Chapter 10, Section 2.3 of the *Evidence of Coverage.*

If you enrolled in a Medicare Advantage Plan for January 1, 2022, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare

prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2022. For more information, see Chapter 10, Section 2.2 of the *Evidence of Coverage.*

## SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is a government program with trained counselors in every state. In Pennsylvania, the SHIP is called PA MEDI.

PA MEDI is independent (not connected with any insurance company or health plan). It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. PA MEDI counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call PA MEDI at 1-800-783-7067. You can learn more about PA MEDI by visiting their website (www.aging.state.pa.us).

## SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- **"Extra Help" from Medicare.** People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. Many people are eligible and don't even know it. To see if you qualify, call:
    - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
    - The Social Security Office at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY users should call 1-800-325-0778 (applications); or
    - Your State Medicaid Office (applications).
- **Help from your state's pharmaceutical assistance program.** Pennsylvania has a program called PACE that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (the name and phone numbers for this organization are in Section 4 of this booklet).

- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the

State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the Pennsylvania Department of ADAP. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call Pennsylvania Department of Health at 1-977-PA-HEALTH (1-877-724-3258).

# SECTION 6 Questions?

## Section 6.1 – Getting Help from BlueJourney Select PPO

Questions? We're here to help. Please call Member Services at 1-866-987-4213. (TTY only, call 711). We are available for phone calls Monday through Friday, 8 a.m. to 8 p.m., with extended hours October 1 through March 31. After these hours, you may leave a message on our secure voice messaging system. Calls to these numbers are free.

### Read your 2022 *Evidence of Coverage* (it has details about next year's benefits and costs)

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2022. For details, look in the 2022 *Evidence of Coverage* for BlueJourney Select PPO. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at www.CapitalBlueMedicare.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

### Visit our Website

You can also visit our website at www.CapitalBlueMedicare.com. As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our list of covered drugs (Formulary/Drug List).

## Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

### Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

### Visit the Medicare Website

You can visit the Medicare website (www.medicare.gov). It has information about cost, coverage, and quality ratings to help you compare Medicare health plans. You can find

information about plans available in your area by using the Medicare Plan Finder on the Medicare website. (To view the information about plans, go to www.medicare.gov/plan-compare.

### Read *Medicare & You 2022*

You can read the *Medicare & You 2022* handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website (www.medicare.gov) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.