



Capital Blue Cross Enhanced PPO (Lehigh)

Overall Analysis

2025-04-15

Summary

Statistical testing was used to identify significant differences on each metric between cohorts. Each metric can have a value of *Significant* (meaning that a statistically significant difference existed between at least two groups) or *No difference* (indicating that no statistically significant differences were found).

Metric	Standard	Expedited
Approval rate	✔ No difference	✔ No difference
Denial rate	✔ No difference	✔ No difference
Approved after appeal	✔ No difference	✔ No difference
Approved after extension	✔ No difference	✔ No difference
Decision time	✔ No difference	✔ No difference

Definitions

- **SRF** – Social risk factor.

Cohort descriptions

- **BOTH_FULL** – Member’s with disability and low-income subsidy.
- **CONTROL** – The control group; Medicare members without SRF’s.
- **DISABILITY_ONLY** – Presence of only the disability SRF.
- **DIS_OR_LIS** – Presence of either the disability or low-income subsidy SRF.
- **LIS_FULL_ONLY** – Presence of only the low-income subsidy SRF.
- **Overall** – An aggregate of all the cohorts listed above.



Column names

- **Approval_Rate** – Approval rate.
- **Denial_Rate** – Denial rate.
- **Extension_Rate** – Percent approved after extension.
- **Appeal_Rate** – Percent approved after appeal.
- **MED_Decision_HRS** – Median decision time in hours.
- **AVG_Decision_HRS** – Mean decision time in hours.

Standard authorizations

Group	Approval_Rate	Denial_Rate	Extension_Rate	Appeal_Rate	MED_Decision_HRS	AVG_Decision_HRS
BOTH_FULL	97.1%	2.9%	0%	0%	0	12.51
CONTROL	93.74%	6.26%	0%	0.73%	0	4.38
DISABILITY_ONLY	88.79%	11.21%	0%	1%	0	4.79
DIS_OR_LIS	89.69%	10.31%	0%	0.61%	0	4.79
LIS_FULL_ONLY	100%	0%	0%	0%	0	28.16
Overall	92.92%	7.08%	0%	0.88%	0	4.4

Expedited authorizations

Group	Approval_Rate	Denial_Rate	Extension_Rate	Appeal_Rate	MED_Decision_HRS	AVG_Decision_HRS
BOTH_FULL	100%	0%	0%	0%	1.23	1.23
CONTROL	95.45%	4.27%	0%	0%	1.78	1.81
DISABILITY_ONLY	100%	4.5%	0%	0%	4.59	6.25
DIS_OR_LIS	100%	3.83%	0%	0%	2	2.11
LIS_FULL_ONLY	100%	0%	0%	0%	1	1
Overall	96.3%	3.96%	0%	0%	1.75	1.83

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